



Telephone: 01534 445808  
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## **USE OF PRIVATE WATER SUPPLIES (BOREHOLES, WELLS)**

Dear Resident / Occupier / Business Owner,

**We are writing to you with important information about your property and ask that you contact us.**

In Jersey, the historic use of firefighting foam at the airport has created a 'hot spot' for PFAS pollution.

To better understand this, the Government of Jersey commissioned an independent study and risk assessment by Arcadis. This study was published on the gov.je website on 1 May. The Arcadis Hydrogeological Study and Risk Assessment Report (May 2025) studied the fate and movement of PFAS (per- and poly-fluoroalkyl substances) and shows an expansion of the area referred to as the 'plume'.

The Government is contacting properties in the expanded plume area, and your property has been identified as potentially using water from a private source. It is therefore important that our officers speak with you to provide you with the most up-to-date information and suitable advice for your situation.

Our advice and any necessary action will depend on how you use the water from private water supplies.

We appreciate that this news may be concerning, we would like to reassure you that our officers are available to help you understand the implications for you and your family. They are also available to provide guidance and necessary next steps.

To help us support you further, we need to know the following:

- Name and contact details of a person living at the property or business occupying the property
- Address of the property
- Whether water is actively drawn from a borehole or well
- How the water is being used (drinking, washing, watering the garden, filling swimming pool, etc)
- How many people live in the property
- If any filtration equipment is used in the property
- Details of any recent PFAS testing that has taken place

If you are unsure where your water comes from, please get in touch with us or your landlord (where applicable). If you are connected to mains water supply, please let us know at **[regulationenquiries@gov.je](mailto:regulationenquiries@gov.je)** so we can update our records.

Yours faithfully,  
Water Quality and Safety team  
Regulation Directorate, Infrastructure and Environment

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